|  |  |
| --- | --- |
| Factor | Items |
| Global Trust | * I believe in %system%. * I trust %system%. * I distrust %system%. (r) * %system% is designed to be trustworthy. * I can depend on %system%. |
| Vigilance | * I am vigilant about %system%. * I am alert of %system%. * I am on the lookout when using %system%. * I am on my toes when using %system%. * I am careful when using %system%. |
| Unbiasedness | * %system% does not discriminate against anyone. * %system% treats everyone equally. * %system%’s design is free of prejudice. * %system% is unfaithful. (r) * %system% was designed to be responsible. |
| Integrity | * %system% is sincere. * %system% is genuine. * %system% is honest. * %system% is authentic. * %system% is benevolent. |
| Transparency | * I think I understand %system%. * The inner workings of %system% are comprehensible. * %system% is puzzling. (r) * %system%’s state is always clear to me. * %system% gives sufficient information about its inner workings. |
| Ability | * %system% performs its task very well. * %system% is capable. * %system% is proficient. * %system% functions properly. * %system% responses accurately. |

**Reduced item pool identified in Study 1.** All items are rated on a five point Likert scale from 1 = “strongly disagree” to 5 = “strongly agree”. The %system% represents the placeholder of the respective system for which trust is measured.